

LAKERIDGE FALLS CIVILITY & PROFESSIONAL CONDUCT POLICY

APPROVED: 6/10/2026

Purpose

This policy is designed to promote respectful participation and communication between Board members, committee members, owners, residents, management, vendors, and guests on all Association-related business. As such, all Association business shall be carried out with courtesy, fairness, patience, transparency, and civility.

Core Standard of Conduct

All meetings shall be conducted in a business-like and respectful manner in accordance with the applicable Association governing documents and Robert's Rules of Order. Remember, civility allows disagreement and hard questions but requires respectful, fact-based communication. Concerns, questions, or requests shall be raised through proper channels and supported by facts. They should clearly identify the matter and provide supportive documentation when applicable. Recognize that Association operational principles and decisions are made in the best interest of the community as a whole and may differ from individual preferences.

Prohibited Conduct

Behavior that includes disrupting, harassment, threats, personal attacks, ridicule, embarrassment, intimidation, or any form of abusive conduct will not be tolerated.

Corrective Action

The Board encourages voluntary compliance through reminders and education. For repeated or serious violations, the Board shall implement the Association's Violation Procedures, removal from a committee, or other measures allowed by the governing documents and/or law.

By upholding these standards, we strengthen trust, cooperation, and a positive community spirit for the benefit of all at Lakeridge Falls



LAKERIDGE FALLS

