

ODED'S WEEKLY REPORT

12-05-2025

COMMUNICATION – As reported back in June, the Board of Directors voted on switching communication service providers. It “only” took five months to execute this decision, but this is what makes the Weekly Reports so interesting. So, sit tight and enjoy the story beyond this matter.

Until this week, LakeRidge Falls was utilizing the services of Spectrum for its internet, phone, and TV, i.e., Clubhouse/Pool - internet and phone; Gatehouse - internet, phone, and TV. The relationship, which goes back to the time before Spectrum purchased BrightHouse, is over a decade long. Unfortunately, significant problems with services have surfaced for the past couple of years, mainly administrative and service issues, which led to the decision to switch to Frontier Communications.

Regarding administration, it became a major bureaucracy nightmare. The continuous changes within Spectrum over the years have landed the Association under the purview of two different entities, **Spectrum Enterprise** and **Spectrum Business**. As one can imagine, this caused a lot of confusion and many problems when a service issue arose. First, attempts to sort out the problem or renegotiate rates have proven fruitless. This is mainly because many of the Association’s rates were grandfathered in. Any change, we were advised on several occasions, would have increased the Association rates. It got to a paradoxical reality in which the Association was paying for a phone line it didn’t use because it would have increased its rates to use fewer services...



Regarding service, internet and phone issues have become more and more of a problem. That is, the slower speed and/or dropouts of the internet, which made, for example, during Board of Directors/Committees Zoom meetings, have caused frustration among several members and residents who wanted to participate in such meetings. With the above in mind, knowing that fiber internet is more reliable than coax, and the potential savings in switching providers, the Board of Directors concluded it was time to switch communication service providers.

Therefore, it was reported that the switch was scheduled to take place in late June of this year. But... the project didn't take off. For unknown reasons, Frontier Communications was a no-show/no-call. After some unpleasant conversations with two of their representatives, we were assured they would be on site the following week to perform the work. But... when a Frontier Fiber Field Tech did show a week later, he advised that the job could not be performed as ordered, mainly because there was no fiber connection to the Gatehouse. As a result, we were advised that the Fiber Field Tech had to petition Frontier's Engineering Dept to run a fiber line to the Gatehouse. A process that we were told may take 30 to 60 days to complete. But... it took much longer. How much longer? Well, more like 90 days on top of the less optimistic prediction. Nevertheless, this article is to announce that the wait is over! On Wednesday, four different Frontier Communications representatives were on-site, and the switch was officially completed. That is, the Association is now receiving its internet and phone services from Frontier Communications!

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Ok, one may ask him or herself, what does it mean? Well, not much besides improving the internet surfacing experience for those enjoying the Association amenities and the quality of the Zoom broadcasting meetings. Another noticeable change going forward is that callers will no longer be required to navigate between extension numbers when calling the Association's office. This is a good opportunity to advise all that the phone numbers for both the office and gatehouse remain the same. That is, the Gatehouse phone number remains 941-355-1328, and the office number remains 941-360-1046. In conclusion and at the bottom line, this change should save the Association between \$3,500 and \$4,000 a year in communication services. We hope you find this information useful.

2026 ELECTIONS – As many know, December marks the time when members are scheduled to receive the first notice of the Annual Meeting and Election for Directors. Starting next week, therefore, all members should start receiving the First Notice Annual Meeting & Election of Directors. This mailing is the official announcement of the election for the Board of Directors. It also informs homeowners of their right to declare their candidacy to run for the Board of Directors. Please note that to be considered for the Board, a candidate needs to be a homeowner.

If you are considering running for the Board, please make sure to complete the form titled "Notice of Candidacy," and mail, email, or simply drop it at our office located at the Association's Clubhouse. Furthermore, all candidates are given the option to turn in an Information Sheet. The Information Sheet is like a candidate's resume or a short synopsis of a candidate's qualifications. All information provided must fit on one page of an 8½ x 11 sheet of paper. Like every year, an information sheet template is provided, and you should be able to find it in the package mailed to you under the title "Candidate Information Form."

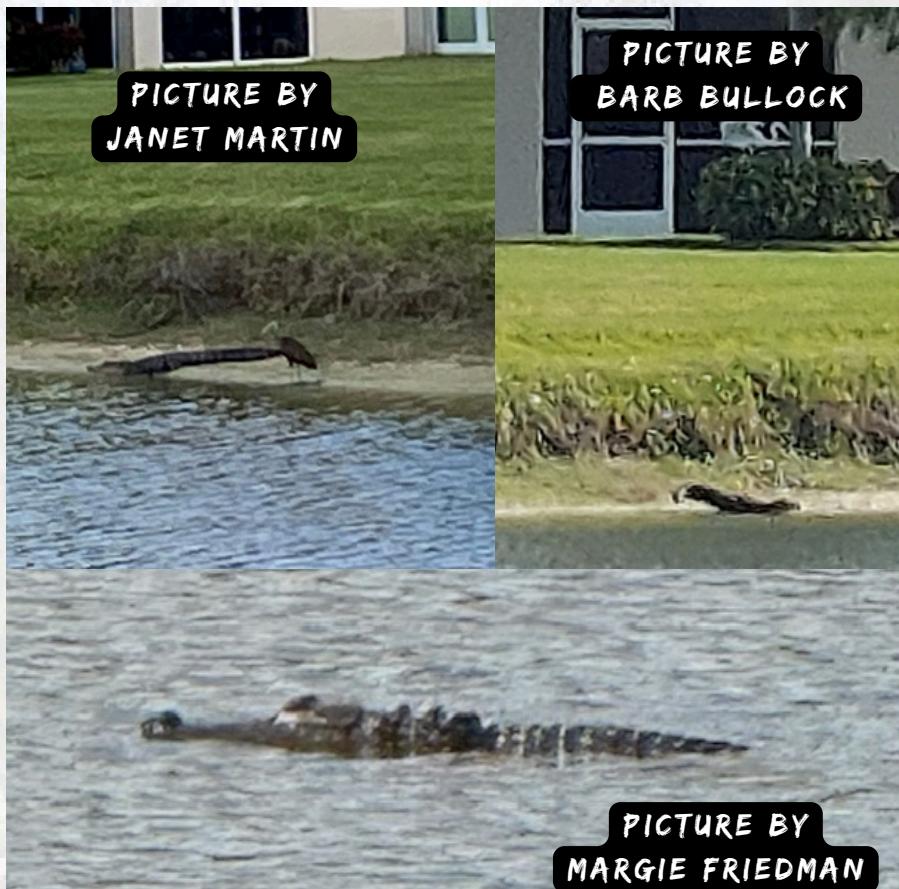
Please note that the Board of Directors members will be more than happy to meet with any Association member who may have questions regarding what serving on the Board of Directors position entails and what the expectations of board members are. With this in mind, please note that both the completed Notice of Candidacy and Information Sheet/Candidate Information Form must be received by December 31st, 2025, for it to be included in the official mailing package for the Annual Meeting.

GATOR NATION – As some Florida State fans out there know, the US in general and Florida in particular are considered a Gator Nation. Therefore, it should not come as a surprise that a few residents reported sightings of an alligator swimming in one of the Association's ponds.

This week, a few reports came in about a five-foot alligator that was spotted around Pond # 12. Please refer to the map attached to this article. Following the reports, a call was made to the Nuisance Alligator Hotline, a Florida Fish and Wildlife Conservation Commission program designed to protect the alligator population while keeping public safety in mind. A case file was opened, case # 808142, and a trapper by the name of Jimmy, phone number 954-410-4200, was assigned to the case. While the trapper was unable to come on site yet, the Association was advised that the trapper has 45 days from the day the case is opened to "harvest" the animal from the Association ponds. Therefore, we are certain that in the next

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couple of days, this matter will be resolved in one way or another.

In the meantime, please take a moment and read the brochure called [Living with Alligators](#), which is published by the Florida Fish and Wildlife Conservation Commission. It provides safety tips and other important information. Remember, please don't attempt to handle the alligator by yourself if you spot it. Furthermore, don't attempt to feed alligators, as it is both dangerous and illegal. Please make sure not to leave pet food in the lanai, nor leave your pet there unattended. Thank you for your attention to this important matter.

Have a quiet and safe weekend,

Oded Neeman - LakeRidge Falls Community Manager