

# LakeRidge Falls

4200 LakeRidge Blvd.  
Sarasota, FL 34243

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Here are the more important stories we had this past and upcoming weeks:

**Automated External Defibrillator (AED)** – For those who may not be aware, the Association has two AED devices: one is located in the Clubhouse hallway near the Fitness Center, and the other in the Club Room where the billiards tables, computers, and library are located. For those who do not know, the AED is a portable electronic device that is used in the case of an emergency to automatically diagnose and treat potentially life-threatening situations of cardiac arrhythmias. Why do we bring this issue up? Well, two reasons.

The first is kind of boring as it is related to ongoing maintenance. You see, the machines are composed of several parts, each of which has a specific expiration date. This week we replaced the set of pads on both of the devices. The other set of pads, i.e. each device has two sets, is scheduled to be replaced early next year.

The second one, which is the more important one, is to please ask you to make sure to familiarize yourself with the location of these devices. After all, a defibrillator that is used within minutes of a sudden cardiac arrest can significantly increase the chances of survival. However, and with this in mind, **please remember that the cabinets where the defibrillators are located should NOT be opened UNLESS it is an emergency.** Please understand that once the door of an AED cabinet is opened the cabinet alarm will go off and an emergency signal will be sent to local EMT teams. We are sure no one would like to pay the bill for the false dispatch of an ambulance and a fire truck. Thank you in advance for your attention to this important matter.

**Civility** – Recently we have faced several incidents which involved incivility. Here are a handful of examples of these incidents: a resident who yelled at a fellow neighbor because he didn't drive "fast enough" when entering the gate; vendors who used foul language towards Association's contractors because they felt they should provide services to them as they were residents; residents who argue between themselves while using inappropriate language over committee procedures; a resident who turns off the fans as entering the Fitness Center with a total disregard to those who turn them on and are still working out; etc. While thankfully those are really rare incidents, the reality is they have no place in LakeRidge Falls.

People can get frustrated and upset over things that are out of their control. It is therefore understandable, not to mention acceptable, that such frustration can lead individuals to act in unpleasant ways. After all, we are all human. When facing incidents as mentioned above, I always remember what LakeRidge Falls' former resident and president, Mr. Grover Young, wrote in one of his Now You Know articles at the Falls Forum: Respect others. Pay attention. Think positively. He urged residents to practice respect and civility throughout the community by sticking to these three simple ideas. We ask you to please do the same. As Mr. Young once summarized one of his articles using a quote from Matt Ridley's book, *The Rational Optimist*, "[n]o charity ever raised money by saying things are getting better. No journalist ever got the front page writing about how a disaster was now less likely. Don't be browbeaten—dare to be an optimist!"

**Manatee County Utilities Department/Invoices** – The Board of Directors wanted to bring to the attention of the residents the important change that recently took place with the Manatee County Utilities Department (MCUD) all-new billing system. While it was said that the new change should improve customer experience, a few residents recently reported that they found themselves in arrears because their recurring payments, i.e., auto-pay, didn't go through. The reason is those residents failed to set up a new payment schedule on the new system as directed by MCUD.

If for some reason you have yet to set up and/or reset your auto-pay schedule on MCUD's new billing system, please [click here](#) to see a quick tutorial on how to register for the new billing system and [click here](#) to see the answers for the most frequently asked questions on this issue. Please make sure to act on this important matter without delay as usually late payments are accommodated with unnecessary late fees. Your attention to this important matter is appreciated.

Have a healthy and safe weekend.

Sincerely,

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