

Here are some tips from our neighbor *Alvin Autry* on ordering groceries from Publix via Instacart.

1. If you do not already have an account, set one up and select your store, click the online shopping tab and select delivery.
2. Start shopping either by category or you can use the search bar to find a particular item. I have found I prefer just searching for the item I want. Product selection is typically more limited than shopping in the store. Once you have added all your items to your cart keep in mind that like most websites it uses cookies so items will stay in your cart until you complete your order. It's a good idea to review your order and edit at this point because it can be more difficult later in the order process. You can still get those great BOGO deals at Publix, but be sure to add two items to your cart. Some shoppers will help you out when they catch that it's a BOGO but not always.
3. The next step is to verify your delivery address for the order. Then you should see delivery days and times available to choose from. If not, you just have to come back another time and see if days and times are available. I have heard that if you try early in the morning you can possibly get more delivery times. When you are completing your checkout you will have an option of selecting alternates for the items in your cart if your choice is out of stock. You can also choose no substitutions for your items. Once you get to that lucky time that your order is being shopped you will get a text from the shopper notifying you they have begun. As they shop you will get updates letting you know when they are not able to buy the item you ordered. It will include a link to the website where you can approve or decline a substitution in real time. At the end of their shopping you will get a text letting you know your groceries are on their way. I have my shopper drop off all my groceries in my garage on a cart so they do not have to come inside. Then I can roll to my kitchen and sanitize as necessary or I just let some non-perishables sit in the garage for 48hrs. Oded posted a link to a great video on sanitizing groceries last week. I prefer to shop from my laptop but I assume you can also download the app on your phone/tablet and access it that way. ***Happy Shopping!***