

LakeRidge Falls

4200 LakeRidge Blvd.
Sarasota, FL 34243

12-20-2019

Here are the more important stories we had this past and upcoming weeks:

Merry Christmas, Happy Hanukka, and Joyous Kwanzaa!!! From my family and myself, we hope you have a healthy, beautiful, and enjoyable holiday!!! Most importantly, we wish you, from the bottom of our hearts, a healthy and wonderful holiday season!

Here are the more important stories we had this past and upcoming weeks:

Mowing – The joyful and beautiful holidays that are just around the corner also means we are heading towards a couple of short operation weeks. As far as landscaping goes, West Bay Landscape, LakeRidge Falls's landscape service provider, advised that they will be closed on Tuesday and Wednesday of next week, i.e. Christmas, and the following week, i.e. New Year's. Because next week falls on a mowing week, i.e. West Bay mows on a bi-weekly schedule, West Bay asked as a one-time happening to mow the Association's grounds on Monday and Thursday or Thursday and Friday. The problem, however, was that both options were less than ideal, to say the least. Mowing on Monday and Thursday meant that half of the community would have looked groomed for the holiday while the other half not. On the other hand, Thursday and Friday's schedule meant that the entire community would not have to look its best during this festive time of the year. Therefore and after some discussion, West Bay agreed to put some extra effort and attempt mowing the entire community on Monday. This means West Bay will send an additional mowing crew on-site on Monday. For this, we are sure many will be grateful.

Security Cameras – Mr. Scott Stillwell, LakeRidge Falls' Gatehouse Captain, shared with us that the guards are continually facing situations in which unacceptable behavior is exercised by guests, visitors, and/or homeowners of the community. If you may recall and as described in previous Weekly Reports and Falls Forums, it is uncommon for the gatehouse's guards to interact with individuals who feel the admission process does not meet their personal wants and needs. Nevertheless, Mr. Stillwell didn't discount the fact that in some cases his guards may fail to provide adequate service. Therefore and to avoid a Judgment of Solomon situation in which he needs to make a call to which of his guards need to be reprimanded or who was mistreated or misunderstood, Mr. Stillwell suggested installing a camera at the front gate that would capture both the interaction between gatehouse staff and individuals using the guest lane and the license plate of such cars.

Picking up on this suggestion, the Board of Directors asked that the Security Committee investigate this matter and advise. During its last meeting, therefore, the Security Committee reviewed in length Mr. Stillwell's suggestion. To make what was a very lengthy and detailed discussion short, the committee made a motion to recommend to the Board of Directors to install one camera at the gatehouse that would record a guard and driver interaction and a camera that would capture guests' license plates at all times. Thus, improving LakeRidge Falls security while ensuring exceptional service.

Following the recommendation, the Board of Directors reviewed the matter and decided to accept the resolution suggested by the Security Committee. Therefore, Moss Integration Solutions (M.I.S), a local security camera vendor, was on-site yesterday to install two security cameras. After the install was completed, MIS advised both cameras are up and running. So you will know, one camera is recording both video and audio of the gatehouse's interactions with individuals

using the guest lane. The other camera, on the other hand, is recording the license plates of all vehicles entering LakeRidge Falls, i.e. guest and resident lanes.

However, this piece will not be complete without some irony. Following the install of the two cameras, MIS technician decided to stop by our offices. The technician wanted to share that he witnesses a realtor who was rude towards Mr. Stillwell. He then went to report that Mr. Stillwell was professional in his response despite her behavior. The technician then suggested the Association take some actions against this individual because he didn't feel any person should face such treatment. To this, we responded, "well, now you know why you were here today..." With the holiday spirit in mind, we hope and pray these two cameras will never be needed.

Fitness Center Training Session – This is to inform all residents that the second session date was changed. It is now scheduled for January 9th, 2020, at 10am. Again, the training session was moved from January 8th at 10am to January 9th at 10am. During its last meeting, the Board of Directors' accepted the Buildings Committee's recommendation to videotape the session so residents who are away are able to watch the session on the Association's website at a later date. Unfortunately, the vendor who committed to film the session reported a schedule conflict for January 8th. Therefore, we asked and Gym Source agreed to move the session to the following day. We wish to apologize for this small inconvenience and thank you in advance for your understanding of this matter. With this in mind, all residents are welcome to attend, but please be aware that the number of attendees may be limited because of space restrictions.

Trash Collection - NO *Yard Waste Collection* will be done on Wednesday, December 25th, due to the Christmas Day. Therefore, regular trash and recycling pick up will be collected one day later than the regularly scheduled pickup day.

Office Closed – Also to due Christmas Day, the Lakeridge Falls offices will **be closed** on Wednesday, December 25th. We will open again on Thursday, December 26th. Please note, if you experience a situation that falls under the scope of responsibility of the Association and which requires our assistance during the time the offices are closed, please call our "Emergency Only" line at 941-951-4034.

And as always, have a great and safe weekend.

Sincerely,

Oded Neeman - CAM
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